



FUELLED

NEWSLETTER

MAY 2020

HOW QUICKLY OUR LIVES CHANGED



A customer from the Port of Tauranga sent these two pictures that show an incredible contrast between March 23 and then April 14. Alert Level 4 was enacted and in less than a month this area of the Port was completely cleared of export logs and no more arrived. It is a very powerful indication of what happened to numerous businesses who did not fall into the Essential Category. The fight against Covid-19 came swiftly and was extremely hard. This response has had a significant impact on



large numbers of people and the businesses they own or work for. April 2020 will be remembered for the challenges faced each day by businesses trying to stay afloat; the frontline workers fighting this virus; and the other essential workers playing their part. There will undoubtedly be positive learnings to be added to our toolkits that will come out of these challenges but we cannot deny that go hard go early has kept the virus pretty well contained.

KEEPING OURSELVES SAFE IN OUR WORKSPACES



Mark Pearson looking after Area Ops in Wellington with his work folders spread out on the floor.



Brian Lord, Tank Asset Team in Papamoa set up comfortably.

KEEPING OURSELVES SAFE WHEREVER WE WORK

"McFall Fuel has worked hard to keep its staff engaged and involved over the stay at home. I was really proud of the way the Team quickly put our business continuity plan into action; kept in touch with customers; and most importantly kept the fuel and lubricant deliveries going seamlessly as well as dealing with tank repairs to meet the needs of those customers who were also identified as 'Essential'. A great deal of effort has been put into continuing to operate efficiently," said Allan McFall. "At the same time, we have looked closely at some of our systems and determined improvements that can be made. Emailing fuel delivery dockets is a great example of this. We are well aware that whatever we do we need to keep ourselves and others safe wherever we work. The Team will be keeping their personal diaries for quite some time as to where they have been with dates and times as a precaution. We are keen to see all of our customers well looked after as the Alert Levels move down but we will not be able to deliver to everyone at once. Please let us know well in advance so we can meet your needs."



Auckland Driver Jason Larkins ready to deliver to the Navy

What's Happening @ McFall Fuel

THOSE WE SPONSOR ARE KEEPING IN TOUCH

Some of those we sponsor have wished us well and to remain safe over the past month. It has also been great to learn what they are doing to meet the challenges that they are faced with. Rebecca Petch was just beginning to see a big difference in her riding based on the different forms of training she was doing. "Expecting to head off to Europe and the USA in April these plans like for so many ended on March 23. I am now doing everything I can to keep my mind and body in the right place by working out at home so that I am ready for the qualifying opportunities to be able to achieve my BMX Olympic dream," said Rebecca.

Luuka Jones said, "in the end I realized that my training and preparation would have been very compromised during this period if the Olympic Games had gone ahead in August. It is a strange feeling going from ramping up the training to be at my peak for the Olympic Games and then going back to winter/offseason training with 15 months to go. I have a good set up and the only thing I cannot do is go kayaking. Oh yes and the chickens keep me entertained."

Cam Hill from Good Neighbour called to see if we knew anyone who might need help. "As an essential business our daily food coming in each day can range from one and a half to three and half tonnes to be redistributed to charities and people in need. The kitchen has been able to return and make nutritious meals in one and two kilo bags to be taken to families in need."



CONTACTLESS FUEL & LUBRICANT DELIVERIES

The collaboration that has gone on among businesses to prepare for the move to Alert Level 3 and then Alert Level 2 has been quite remarkable. McFall Fuel like so many businesses has developed Covid-19 Protocols to keep staff, customers, and suppliers safe. Our virtual Tool Box Meetings with all staff have had some great questions asked about how we can achieve contactless deliveries in some situations. Our focus has been on reducing the need for contact so that physical distancing is made easy and having to touch any surface has been minimised. PPE and hygiene products have been provided to be used in all situations where contact with surfaces and people is absolutely unavoidable.

HEALTH STATUS

All staff will make health declarations and report immediately if anything changes. This will be monitored closely by Team Leaders.

ARRIVAL ON SITES

Will be notified by bush radio, text, phone call, or email.

TRACKING & TRACING

To avoid physical sign ins on site all vehicles have eRoad plus heavy vehicles have TouchStar that will indicate date and time on site.

FUEL DELIVERY DOCKETS

These will be emailed to customers.
Or call 0800 623 255

MEETING YOUR LUBRICANT NEEDS



McFall Fuel and Fuchs are disappointed that the planned MFFF Evenings will not be happening for quite some time. However, over June, July, and August promotions will be run that will challenge each sector to think about their lubricant purchases as you get back to work and hope that the weather plays it part. In the meantime please do not hesitate to ask questions about what may be best for your machinery and equipment. Fuchs are an international leader in lubricant technology,

continually researching and developing new and improved lubricants that offer protection, reliability, and performance. Fuchs specialize in 5 key areas—automotive, industrial, mining, and specialist applications which include open gearing lubrication and private label such as John Deere plus other leading brands. We also supply Antifreeze in both a concentrate form and as a premix which will be needed with winter on its way. Remember that we offer loyalty on lubricants which can be used for the loyalty range that McFall Fuel offers — travel, Stoney Creek, Gather Bags and of course on lubricants and other products. Ask us more today!

**McFALL
LOYAL!**

The Complete Package

